

Customer of the Week



Keely Stafford and Sarah
Swann
NATS



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Get inspired



Fusing people and purpose

NATS are the UK's leading provider of air traffic control services. In a normal year (pre-Covid) they handle 2.5 million flights and 250 million passengers travelling in UK airspace.

NATS exist to make the skies an even safer and more efficient environment for aviation. With this in mind, two things drive everything they do. The first is safety, a duty of care for the skies. The second is a constant striving for improvement to ensure aviation best meets the needs of a changing world.



Fusing purpose and NATS' people, the organisation also has a duty of care for its employees, constantly striving for improvement. That's precisely why they've partnered with us for various training programmes over the years, spanning many of our services, to ensure they're always meeting the needs of a changing working world.

Our trusted partnership with NATS

2019



Conflict resolution masterclass
Investigation skills training
Quality Conversations training

2021



2-party mediation



2018



Quality Conversations training
Managing conflict, change and challenge training
Conflict resolution masterclass

2020



Coaching and interviewing skills training

2023



Team facilitation
Quality Conversations training
Negotiation and influencing skills training

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Training is brought alive.

TCM is a trusted partner for NATS, we've tapped into their expertise numerous times and always receive great service and credible facilitators.

Most recently TCM consultant, Marie Coombes delivered invaluable training brought alive by her wealth of experience in the employee relations and mediation fields.

— Keely Stafford

Employee Relations Business Partner at NATS



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People First™